Last updated: March 20, 2020 at 10:45 a.m. (we will be sending ongoing updates)

**Is your building open?** (closed, normal hours, new hours)

**Mailing Address** for Opportunities is PO Box 2289, Great Falls, Montana 59403

The following summarizes our facilities at this time:  **All Great Falls Locations are in bold.**

Service Hours (if site is still open) for all locations are 8-5 p.m. Monday through Friday *(with the exception of Emergency Heat Situations for the low income* – they may call 24/7 to 761-0310 – after hours they will have to listen for the “Heat Emergency” option.

**Main Office for Opportunities, Inc.** – 905 1st Avenue North (Open – closed to “walk-ins”) *(Includes: HUD, Housing, Low Income Energy Assistance, Energy Share, Emergency Services, Administration, Habitat *(located here), Outreach Coordination)*

**Weatherization** – NW Bypass (Open – closed to “walk-ins”)

**Family Resource Center** - WIOA & YEEP Youth Services – 1st Avenue South (Open – closed to “walk-ins”)

**Early Head Start Collaborative** – 1st Avenue South (Closed until March 27, 2020)  
****Note the childcares we contract with to provide the direct service may be open.

**Head Start and Early Head Start** – 12th Street South (Closed until March 27, 2020)  
Mc Kinley Head Start and Early Head Start – 16th Street North (Closed until March 27, 2020)

**Head Start Preschool** - Cut Bank, Conrad, Vaughn, and Shelby (Closed until March 27, 2020)

**Community Resource Center** – 12th Street and Central (Closed until further notice)  
Note: Services of the CRC will be through our main facility on 9th Street and 1st Ave. North

**Community Resource Centers** – Cut Bank and Conrad (Open – closed to all “walk-ins”) *(LIEAP, Community Works, Emergency Services, Energy Share, Training Center)*

**TANF/Pathways Program** - Cut Bank, Conrad, Shelby, Choteau (Sites are closed – must call)  
***Note: We have temporarily postponed travel to OPA Offices (Browning) – please call

**AA and Support Groups** – Currently Closed at all locations
What services are operating?
(e.g. a reduction in services, new services, special instructions for those who use services).

All services are currently in operation, except for Head Start and Early Head Start Programs. However, there are numerous and varying limitations with all services at this point. Changes are continually streaming in from each Funding Stream and/or Department.

Please call 761-0310 or email oppincquestion@gfoppinc.org Opportunities, Inc. will give you guidance on how to access each service and any current limitations.

What services are suspended and what are your limitations?

Head Start and Early Head Start through March 27, 2020. (This does not include the Early Head Start Collaborative Sites located in 9 different child cares.) Please see above for instructions regarding information on limitations for Head Start; Early Head Start; Weatherization; HUD Housing; Emergency Housing; WIOA and YEEP programs; LIEAP; Energy Share; Food Boxes and/or emergency food; Hotel/Motel Assistance; Bus Passes; Social Security Cards and ID’s; Emergency Water/Utility payments; Clothing; diapers; and overall services and the services at each Child Care site for the Great Falls Early Head Start Collaborative.

What need do you have for community volunteers if any?

Here is what we are noticing so far regarding volunteerism needs:

- Vulnerable populations, such as elderly and disabled, who need food delivered.
- Volunteers to help FISH and St. Vincent (drop in center) – I realize they are on this email – I just want to ensure they are covered.
- Individuals are calling stating they are scared and alone. They are also stating they have no one to check on them if something happens. Idea we are thinking of implementing: A group to continue to check or socially (telephone, etc.) check in on individuals.
- Rides to work, medical appointments, and grocery stores
- Single parents without transportation to get diapers, wipes, formula, and other urgent items

We will let you know when we identify additional needs.

What other changes should we be aware of?

This is not “business as usual” for Opportunities, Inc. and our usual processes/services are being adjusted. In this time of crisis we have to remove the “middle man” please send people to us directly and you call us directly if you need one of our services. It is important we do not delay the service delivery.
Opportunities, Inc. staffing is at a significantly decreased capacity due to the Coronavirus and we had to streamline our communications/services. All employees are still working for the Agency; however, we have a high number who needed to self-quarantine and/or funders have restricted allowable activities.

As a Community Action Agency we will continue to monitor the needs of the community and look forward to working with all of you. It is important for us that we remain flexible:

1. This week with the Bus Systems closing and individuals needing to get to work, we are lining up taxi rides for individuals getting to work (Child Care Workers, CNA’s, Grocery Workers, etc.)

2. We are also working closely with Churches, St. Vincent and FISH providing any support as necessary.

3. This is not new but we are focusing on the direct need of each person who reaches out to us for assistance.

Is there a URL on your webpage with current operational updates?

The best way to keep current with updates will be through our Facebook page and/or by emailing oppincquestion@gfooppinc.org

Point of Contact information:

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